

ALL IP transition – beat the big switch off

Dear

I am writing from [insert company name] regarding the upcoming transition of analogue alarms to the All-IP network. Between now and **31 January 2027**, the PSTN telephone service will be withdrawn and alarm systems connected to this service will no longer communicate to the alarm receiving centre. The initial PSTN transition announcement was made by Openreach in 2017 and we are getting in touch with you to ensure that you are fully aware and prepared for the deadline.

All analogue services provided by Openreach, known as part of the Wholesale Line Rental family will be terminated, including the lines that your alarm system may be utilising [e.g., standard telephone lines.]

In order to make sure you have a seamless transition in advance of the cut off, we would like to arrange an appointment with you to discuss how we can migrate you to an ALL-IP service that addresses your needs.

I have attached with this letter an FAQ developed by the British Security Industry Association regarding the importance of transitioning from analogue to digital and a useful document produced by Openreach that spells out the details of the transition.

Please contact etc

Yours sincerely,